



CHARITY  
TRANSPARENCY  
AWARDS & CHARITY  
GOVERNANCE  
AWARDS 2017

**PROGRAMME BOOKLET**



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## PROGRAMME

- 6.15PM ..... Registration and Cocktail Reception
- 7.00PM ..... Arrival of GOH
- 7.30PM ..... Opening Performance, Commencement of Dinner
- 7.35PM ..... Welcome Address by Charity Council Chairman
- 7.45PM ..... Opening Remarks by GOH
- 7.55PM ..... Presentation of Charity Transparency Awards
- 8.35PM ..... Video Tribute of CGA Main Category Winners
- 8.40PM ..... Presentation of Charity Governance Awards
- 9.00PM ..... Presentation of Tokens of Appreciation
- 9.15PM ..... End of Awards Night

## CHAIRMAN'S ADDRESS



A very warm welcome to Charity Council's Charity Transparency and Governance Awards!

It has been a decade since the first Charity Council was legally appointed in 2007. As we look back into the Council's initiatives of yesteryears, past and present members of the Council are honoured to have witnessed the charity sector's growth in the journey of good governance.

This year, we recognise 41 charities for the Charity Transparency Awards, an increase from last year. It is my hope that the numbers will continue to rise and high standards of transparency and disclosure become the norm for the sector.

We are also proud to have five charities being commended for overall as well as specific areas of good governance. Since the launch of the Charity Governance Awards, 11 charities of various sizes and sectors have been honoured for their exemplary practices.

As we toast to a night of celebrations with our fellow charities, we must be reminded that the epitome of good governance is not something that can be achieved overnight. It requires having the hunger for excellence, to continuously benchmark yourself against others and constantly strive for improvement.

We sincerely hope that all of you, being the stewards of your organisations, will work hard towards and for your charitable purposes. Only with a collaborative effort, we will have a thriving and sustainable charity sector.

Once again, congratulations to all our winners!

A handwritten signature in black ink, appearing to read 'Gerard Ee'.

**Gerard Ee**  
Chairman, Charity Council

## ABOUT CHARITY TRANSPARENCY AWARDS

The Charity Council introduced the inaugural Charity Transparency Awards (CTA) in 2016. The CTA recognises charities with good disclosure practices that the Charity Transparency Framework (CTF) recommends.

The CTF is closely aligned to the Code of Governance for Charities and Institutions of a Public Character (IPCs), with 9 key dimensions highlighted as key areas for disclosure.

### NINE KEY DIMENSIONS

- Board and Executive Management
- Strategic Direction and Programme Management
- HR Management
- Management of Conflict of Interest
- Financial Management and Internal Controls
- Conduct of Fundraising Activities
- Auditor's Report
- Timeliness of Disclosure
- Other Commendable Areas

### ELIGIBILITY CRITERIA FOR CTA

To be eligible for the assessment, charities must:

- Be a registered charity and/or an IPC which has been in operation in Singapore for at least three years;
- Have submitted their Annual Reports, Financial Statements and Governance Evaluation Checklists (GECs) for the two immediate preceding financial years, with the later year's submission being an on time submission (i.e. 6 months from the end of the charity's financial year); and
- Have gross annual receipts of not less than \$50,000 in the immediate preceding financial year.

Eligible charities will automatically be selected to be assessed by a group of independent assessors using publicly available sources of information such as:

- Annual Reports, Financial Statements and Governance Evaluation Checklists (GECs);
- Charities' official websites; and
- Facebook page (if any).

## ABOUT CHARITY GOVERNANCE AWARDS

The annual Charity Governance Awards (CGA) is in its fifth year, first launched by the Charity Council in 2012, with a hiatus in 2015 to review its value proposition. The CGA recognises charities that have adopted the highest standards of governance, in line with the Code of Governance for Charities and IPCs.

The CGA aims to promote good governance in the charity sector by acknowledging the excellent work of charities, while inspiring others to emulate their best practices.

Following the review in 2015, only CTA winners will qualify as entrants for CGA given that transparency and good disclosure practices are important aspects of good governance.

### ELIGIBILITY CRITERIA FOR CGA

Atop of the eligibility criteria for CTA, charities must meet the following to qualify for the CGA assessment

- Be a shortlisted CTA winner to qualify as a pre-finalist;
- Not be a main CGA category winner in the past 3 years;
- Have complied with the Code of Governance for Charities and IPCs based on the latest GEC.

Charities will then undergo a rigorous CGA assessment conducted by an independent assessing body. One charity from each category will be recognised as the main category winner.

Charities with exemplary practices in particular areas of governance will be conferred with the Special Commendation Awards.

### AWARD CATEGORIES

Category	Gross Annual Receipts (in the 2 immediate preceding years)
Small	Less than \$1 million
Medium	\$1 million to less than \$10 million
Large	\$10 million and above

# CHARITY TRANSPARENCY AWARD WINNERS 2017

## SMALL CHARITIES

- 1 AlphaSingapore
- 2 Clarity Singapore Limited
- 3 Help Family Service Centre
- 4 Mindset Care Limited
- 5 Muscular Dystrophy Association (Singapore)
- 6 Nature Society (Singapore)
- 7 Silver Ribbon (Singapore)
- 8 TOUCH International Ltd
- 9 Volleyball Association of Singapore

## MEDIUM CHARITIES

- 1 ARC Children's Centre Co Limited
- 2 Care Corner Singapore Ltd
- 3 Cheng Hong Welfare Service Society
- 4 Kidney Dialysis Foundation Limited
- 5 Lions Befrienders Service Association (Singapore)
- 6 New Hope Community Services
- 7 National Volunteer and Philanthropy Centre
- 8 NTUC-U Care Fund
- 9 Riding for the Disabled Association of Singapore
- 10 Shared Services for Charities Limited
- 11 Singapore Golf Association
- 12 Singapore Repertory Theatre Ltd
- 13 Singapore Swimming Association
- 14 The Smile Mission Ltd
- 15 TOUCH Family Services Limited

## LARGE CHARITIES

- 1 Assisi Hospice
- 2 Association of Muslim Professionals
- 3 CRU Asia Limited
- 4 Gardens by the Bay
- 5 HCA Hospice Care
- 6 National Council of Social Service
- 7 National Gallery Singapore
- 8 NorthLight School
- 9 Ren Ci Hospital
- 10 SATA CommHealth
- 11 Singapore Children's Society
- 12 Singapore Red Cross Society
- 13 SPD
- 14 The Esplanade Co Ltd
- 15 TOUCH Community Services Limited
- 16 Young Men's Christian Association of Singapore
- 17 Young Women's Christian Association of Singapore

# CHARITY GOVERNANCE AWARD (MEDIUM CATEGORY) NEW HOPE COMMUNITY SERVICES

## VISION

Giving shelter of HOPE to displaced individuals and families.

## MISSION

Enable displaced Singaporeans to seek long-term alternative accommodation and solve the problem of homelessness through HOPE:

- ♥ Heart to serve our clients regardless of race or religion
- ♥ Opportunities through referrals and job placements
- ♥ Programmes in counselling, life-skills training, sports and music
- ♥ Empowerment of our clients to bring change and betterment to their lives

## CORE VALUES

- ♥ Respect for the dignity of our clients
- ♥ Integrity in all aspects of our service
- ♥ Compassion in our interactions
- ♥ Excellence in service delivery

## ABOUT NHCS

New Hope Community Services (NHCS) is a registered charity with IPC status established in 2004. The core service of NHCS is to provide transitional shelter to displaced Singaporeans. NHCS provides three types of shelters – i) Shelter for Displaced Families; ii) Shelter for Displaced Individuals, and; iii) Shelter for Men-in-Crisis.

NHCS currently serves 60 to 70 displaced families, and another about 60 displaced individuals. It is also a mentoring agency for the 600 low-income families with a total gross household income of less than \$1700. These families are in the Home Ownership Plus Education Scheme. About 900 families have gone through NHCS' shelters and are continually engaged through NHCS' programmes. It is NHCS' end goal for these individuals and families to be volunteers with NHCS eventually.

## EXEMPLARY GOVERNANCE PRACTICES IN NHCS

In NHCS, good governance is having a robust ethical foundation at the heart of all the work it does which enables the empowerment of NHCS' clients to achieve independent living in the shortest time possible.

### Governance, Management and Board Renewal

The Board consciously considered board renewal, succession and diversity. It has intentionally established a pipeline for Board additions, renewal and successions. New Board members are recruited from various platforms including Centre for Non Profit Leadership (CNPL) Board Match, Law Society and CPA Australia. In this regard, two of NHCS' long standing Board members of more than ten years stepped down. Recently, NHCS introduced 2 female professionals as Board members which raised the percentage of female representation on the Board to more

than 30%. It is also a requirement for all Board members and office bearers to submit themselves for re-nomination and re-appointment (elected) once every 2 years.

To ensure that NHCS' Board is continuously improving, NHCS had engaged independent external parties - CNPL and Conjoint Consulting to carry out Board self-assessment and operational efficiency assessment.

### Clarity of Strategy

The Board's strategic plan "Vision 2020 – Building New Hope Together" serves as guideposts in its pursuit of excellence. The Board has identified four key strategic thrusts under the Vision 2020 as follows:

- Client-Centric
- Corporate Governance,
- Continuous Improvement, and
- Capacity Building.

### Risk Management

Policies and procedures to enable effective oversight and management of risks, including but not limited to, identification of principal risks and effective management of those risks are documented in the Financial Policies, Risk Governance and Internal Controls Manual.

### Integrity and Transparency

All new employees, management staff and board directors upon joining the organisation are required to sign the Code of ethics and conduct to ensure compliance with high ethical standards and at all times in the interests of the Charity, beneficiaries and /or members and all conflicts of interest are properly dealt with. In upholding transparency, the Board provides annual reports, financial statements and newsletters regularly to its beneficiaries, members, partners and volunteers. These documents are made available on its website.



At the heart of all these is “Building New Hope Together” for its clients. It is important to NHCS that it does not only do good but also to do good well. Accountability, transparency, effectiveness and sustainability are core commitments of NHCS.

The exemplary governance practices support NHCS to:

- achieve clients’ goals and outcomes
- measure NHCS performance for opportunities to improve and innovate
- be accountable and transparent to stakeholders for the work at the programme and organisational level
- be effective, credible and sustainable
- develop the capacity and capability of NHCS
- assist internal stakeholders to understand how their work contributes to achieving NHCS’ shared vision and mission

## PURSUIT OF EXCELLENCE

All NHCS’ internal stakeholders including Board members, Management committee and employees are in alignment that good corporate governance should be weaved, as a premise, through every aspect of NHCS - people, culture, and public face. Integrity is what defines NHCS and determines how the organisation works.

Good governance is a journey that will always present new challenges. NHCS believes that this journey will never be complete as it persistently strives to not only do good, but do good well. One of its future plans is focusing on the children in these vulnerable and marginalized families who often lack the skills they need to break out of the poverty cycle.

NHCS has started a two generation approach to address the needs of both vulnerable parents and children together. In this regard, NHCS plans to start “Kampong Siglap” – A Retreat and Lifeskills Centre and a hub for Community Volunteerism. All beneficiaries that go through the retreat centre programme will have achieved at least three outcomes :

- reintegration into society
- building of social cohesion
- tapping into community resources

“ Good governance and transparency cannot be treated as just an annual exercise. It has to be intentional, a daily discipline and a no-choice item for every charity organisation. A good place to start the journey of good governance is to practice good stewardship, to see ourselves as stewards and not owners. ”

*Pastor Andrew Khoo,  
Founder and Chief Executive Officer,  
New Hope Community Services*



# CHARITY GOVERNANCE AWARD (LARGE CATEGORY)

## GARDENS BY THE BAY

### VISION

Our world of gardens for all to own, enjoy and cherish.

### MISSION

- 🌱 We make our Gardens the leisure destination of choice for all.
- 🌱 We delight our guests with an enthralling experience, excellent service and enriching programmes.
- 🌱 We inspire pride of ownership in every Singaporean for our Gardens.
- 🌱 We aim to be a model for sustainable development and conservation.

### CORE VALUES

- 🌱 Service Excellence
- 🌱 Passion
- 🌱 Community
- 🌱 Have fun
- 🌱 Learning
- 🌱 Teamwork

### ABOUT GARDENS BY THE BAY

The Gardens is led by a multidisciplinary team of professionals who have been involved in the greening of Singapore and have worked alongside international and local experts during the development phase.

### EXEMPLARY GOVERNANCE PRACTICES IN GARDENS BY THE BAY

In Gardens by the Bay, good governance practices are to ensure accountability to its sponsors and donors, thereby instilling public confidence in the organisation.

#### Board Composition

The Chairman and the Ministry of National Development are collectively responsible for the composition of the Board Directors. The Board Directors are appointed on the strength of their experience, skillsets, and ability to contribute to the oversight of the governance of Gardens by the Bay and work closely with the Management to demonstrate the highest standards of corporate governance, integrity, and transparency at all levels, underpinned by strong internal control systems. The Board ensures that the organisation acts in accordance with its objectives as set out in its Constitution, and properly accounts for and safeguards the funds and assets of the Gardens.

The Board has three sub-Board Committees which are chaired by different Board Directors to assist the Board in various areas of management. They are the Nominating Committee (NC), the Audit and Risk Committee (ARC) and the Remuneration and Compensation Committee (RC). The Board places great emphasis on risk management. The internal audit function is outsourced to an independent audit firm.

#### Conflict of Interest

To manage conflict of interest, Board Directors are required to make a declaration to the Company annually. Similarly, for staff, they are required to declare conflict of interest annually. This declaration requirement is also embedded in the process of procuring goods and services to avoid any conflict between personal interests and interest of the organisation in dealing with its suppliers and other third parties.

#### Board Evaluation

Gardens by the Bay has also instituted a Board evaluation exercise annually to gauge each Director's contribution and the Board's effectiveness. It also put in place a whistle-blowing policy to provide an avenue for employees to raise concerns about possible improprieties and obstructive actions.

#### Transparency

In terms of disclosure and transparency, the Company publishes on its website an annual report that includes information on its corporate governance, programmes, and audited financial statements.

“Corporate governance and risk management policies were put in place from scratch when Gardens by the Bay was first established. With the Board and the Management working as a team, good governance practices have grown to be robust, which ensures accountability to our stakeholders, sponsors and donors, and instills public confidence in the organisation. It has been a rewarding journey to see the Gardens grow and mature, and the good governance mindset and practices will underpin the Gardens as it ventures forward to explore more ways to surprise and delight our visitors with new offerings.”

*Mrs Theresa Foo,  
Chairman, Gardens by the Bay*





## PURSUIT OF EXCELLENCE

It has been a rewarding journey for the Board to see the Gardens grow and mature with sound governance practices in place. In the beginning, the Board faced a number of challenges, but with a good working relationship between the Board and the Management, these challenges were overcome.

Examples include implementing corporate governance and risk management policies and practices from scratch.

In the journey to good governance, composition of the Board is important. The Directors must act independently and yet be able to work closely with the Management to

provide effective checks and balances. Communication is another crucial factor. Discussions at Board meetings are robust and recorded in detail. This ensures issues and policies are thoroughly considered and suggestions are taken on board.

Gardens by the Bay's long-term vision of becoming a "world of gardens for all to own, enjoy and cherish" remains unchanged. Going forward, Gardens by the Bay will have to continuously refresh its product offerings both indoor and outdoor. In the pipeline are several new projects that will be completed in the coming years to delight visitors.



# SPECIAL COMMENDATION AWARD FOR OPERATIONAL EFFICIENCY

## ASSISI HOSPICE

### VISION

To be the Leader and Centre of Excellence for Compassionate and Personalised Palliative Care.

### MISSION

The Assisi Hospice is a Catholic Charity providing compassionate, personalised and quality Palliative Care to adults and children with life limiting illnesses through our Inpatient, Home and Day Care services.

### CORE VALUES

- ♥ **Service** - We accept our positions as servants to those who are in need of our care by providing a healing experience, in an environment that is comfortable, welcoming and assuring.
- ♥ **Reverence for Life** - We cherish life and respond to all beings with respect and compassion, by enhancing and preserving the dignity of all beings throughout life, and at its natural cessation in death.
- ♥ **Joyfulness** - We rejoice in life and all the experiences that each day brings by sharing joyfulness with our patients, their families, and anyone in touch with the Hospice.

- ♥ **Humility** - We employ our skills, opportunities and talents humbly in the service of our fellow beings by improving ourselves as individuals and as a team to serve others better.
- ♥ **Stewardship** - We manage the resources and relationships that are entrusted upon us wisely, fairly and responsibly by allocating our resources to serve those most in need.

### ABOUT ASSISI HOSPICE

Assisi Hospice is a pioneer in providing healthcare for patients diagnosed with life limiting illnesses. Assisi's Palliative Care encompasses medical care for patients, and psychosocial, spiritual and emotional care for patients and families. The end-of-life journey is often a time where patients and families are most vulnerable, and low on resources in many aspects of life. Yet, it is also a time where the comfort and dignity of the individual is critical, where there is opportunity to honor a life lived, and to form new and treasured memories with loved ones.

With heartfelt commitment to respect the dignity of each person, and to provide comfort in an individual's most vulnerable moments, we can love and show love to each patient.



### EXEMPLARY OPERATIONAL EFFICIENCY PRACTICES IN ASSISI HOSPICE

To provide consistently high standards of palliative care, and to ensure sustainability in delivering this in alignment to our mission, vision and values, it has been critical for Assisi to develop a strong organisational performance structure. Performance management is well established for a) service delivery, b) organisational performance, and c) CEO and Board performance. Each of these areas is reviewed via a clear set of performance indicators, and assessed at established platforms and specified intervals within the year. The hierarchy of reporting, together with the Board, Sub-Committees and Management structure, ensure accountability and transparency.

This culture of timely and regular performance review and evaluation across all levels of the organisation, allows Assisi Hospice to respond readily to the needs of our beneficiaries, and to be flexible in responding to changes in the environment. A performance based structure allows us to plan effectively, such that we anticipate the needs of the community we serve, and have a strategic perspective on the resources we need to muster.

“ **Good governance is the fundamental building block of organisational growth and development.** ”

*Ms Choo Shiu Ling,  
Chief Executive Officer, Assisi Hospice*

# SPECIAL COMMENDATION AWARD FOR RISK MANAGEMENT

## CARE CORNER SINGAPORE LTD

### VISION

To impact the lives of people in Singapore by providing Care and sharing Love.

### MISSION

To provide a range of quality services for the well-being and growth of the community based on the principle 'CARE'.

### CORE VALUES

- Integrity – To stay truthful and honourable in all we do
- Compassion – To respond and reach out with love and care
- Authenticity – To be real and sincere in our relationships and responsibilities
- Respect – To treat others with sincerity and dignity
- Excellence – To commit to be among the best in service

### ABOUT CARE CORNER

Care Corner Singapore Ltd, established in 1981, is a multiservice charity which seeks to promote and uphold the dignity, self-worth and potential of every individual by providing relevant, sustainable quality social services delivered with the support of a compassionate and cohesive team of community helpers.

The charity has supported over 14,000 service users in the past year through the commitment and dedication of 340 staff, 1,200 volunteers, as well as numerous sponsors, donors and partners-in-service. The charity's

programmes are delivered through five service pillars, namely: Family and Community Services; Focused Intervention Services; Youth Services; Children Services; and Seniors Services.

Care Corner's commitment to providing quality services has seen the charity deepening the engagement and competency of the charity's staff and volunteers through being People Developer Standard certified since 2013. That same year, the charity also received the President's Award for Volunteerism (Non-Profit) from the National Philanthropy Centre.



### EXEMPLARY RISK MANAGEMENT PRACTICES IN CARE CORNER

In line with the charity's aim to be a reliable and trusted agency of change, the charity has adopted a comprehensive risk management structure which has resulted in improved work processes, greater transparency and more effective and efficient stewardship of resources. In doing so, the charity has ensured that the interest and welfare of its beneficiaries, donors, funders, staff, board, and many stakeholders are well protected.

The culture of being risk aware and the conscious effort to communicate and uphold good mitigating measures has been beneficial to the charity's staff as they have better clarity and a defined sense of purpose in having sound policies and processes that serve in the best interest of the charity's operations in achieving its mission.

“ The nature of our work is dependent on the quality of our people, effective work processes and how we manage and optimise our resources. We thus continually seek ways to provide quality service delivery through strengthening our back-end processes. In this regard, we have established effective risk and governance measures along with other improved work processes and solutions. This is so that Care Corner can grow and be faithful as a quality and trusted agency of change for life, family and community transformation. ”

*Mr Yap Poh Kheng,  
Chief Executive Officer,  
Care Corner Singapore Ltd*

# SPECIAL COMMENDATION AWARD FOR CLARITY OF STRATEGY

## TOUCH COMMUNITY SERVICES

### VISION

TOUCH Community Services' Vision 2030 is to see Strong Families, Caring Generations and Enabled Communities.

### MISSION

Called to serve the needy and disadvantaged; we value every person and enable them to strengthen families - the foundation of society.

### ABOUT TOUCH COMMUNITY SERVICES

The work of TOUCH started in 1986 as a service for latch-key children in the neighbourhoods of Clementi and Jurong.

Registered as a charity in 1992, TOUCH helps 28,000 individuals of all races and religions every year, including children, youths, families, people with special and health-care needs and the elderly.

As a multi-service IPC with 25 years of service, the challenge for TOUCH is to always provide relevant solutions to bring real social impact and community transformation, aligned to its vision.

### EXEMPLARY CLARITY OF STRATEGY PRACTICES IN TOUCH COMMUNITY SERVICES

TOUCH reviews its overarching vision in cycles of 15 years, to ensure relevancy in serving the needs of the community. The most recent review of its vision was in 2015, where a new Vision 2030 was written; five blocks of three strategic cycles are carved out. An annual business plan and budget is developed and reviewed by the Board to ensure relevancy to the organisation's changing environment and alignment to the strategic plan.

The Executive Committee meets every month to review and provide oversight to the organisation's long-term strategy, ensuring that it is in line with its vision and mission, as well as to look into the following areas:

- Resource allocation and optimisation
- Services – Review, Revamp, Develop, Renew, Integrate
- Human Capital and Leadership Development
- Fund-raising and Partnerships

TOUCH constantly reviews best practices and benchmarks its services and people against the industry, evidenced by award wins both locally and internationally, and external validations of its programmes.

Assessed by an international panel of judges, TOUCH Home Care won the "Best Home Care Operator Award" at the Asia Pacific Eldercare Innovation Awards 2017.



Out of 36 submissions from six countries, and three rounds of selection, TOUCH Cyber Wellness clinched two awards at the Wofoo Asian Award for Advancing Family Well-Being 2016 in Seoul, South Korea.

The impact of a youth programme was measured by NUS researchers this year, and found to yield a positive Social Return on Investment. This independent validation encouraged continued funding from Citi Foundation.

TOUCH's future plans include embarking on a digital transformation journey to leverage on technology to better engage stakeholders and to deliver meaningful services to clients and beneficiaries.

“TOUCH seeks to inspire and engage stakeholders with our heartbeat in transforming communities. We need them as partners in making real social impact. The social and technological landscape is dynamic and changing, we must constantly evaluate and adapt our strategies to stay relevant and effective in meeting needs.”

*Mr Lawrence Khong,  
Founding Chairman, TOUCH Community Services*

## ABOUT THE CHARITY COUNCIL



The Charity Council aims to promote and encourage the adoption of good governance and best practices, to help enhance public confidence and promote self-regulation in the charity sector. It also aims to help build capabilities of charities and IPCs to enable them to comply with regulatory requirements and enhance public accountability. In addition, the Council advises the Commissioner of Charities (COC) on key regulatory issues such as proposals on new regulations, where there may be broad-ranging impact on charities and IPCs.

The Council comprises 15 members, including the Chairman. 10 members are from the people sector, chosen for their expertise in accountancy, corporate governance, entrepreneurship and law. They are also involved in volunteer and charity work in varied fields such as arts and heritage, community, education, health and social services.

## ABOUT THE MINISTRY OF CULTURE, COMMUNITY AND YOUTH



The Ministry of Culture, Community and Youth seeks to inspire Singaporeans through the arts and sports, strengthen community bonds, and promote volunteerism and philanthropy. Since its inception in November 2012, MCCY has been actively engaging the arts, heritage, sports, community and youth sectors. The Ministry aims to bring into sharper focus the efforts to build a more cohesive and vibrant society, and to deepen a sense of identity and belonging to the nation.

MCCY will work with its stakeholders to create an environment where Singaporeans can pursue their aspirations for a better quality of life and together, build a gracious and caring society we are proud to call home.

## ABOUT OUR STRATEGIC PARTNERS

### CHARITY TRANSPARENCY AWARDS



### SINGAPORE MANAGEMENT UNIVERSITY

Established in 2000, Singapore Management University (SMU) is recognised for its high-impact multi-disciplinary research that addresses Asian issues of global relevance, and for its innovations in experiential learning. With 10,000 students, SMU offers bachelors, masters and PhD degree programmes in Accountancy, Business, Economics, Information Systems, Law and Social Sciences, and executive development programmes. Through its city campus, SMU enjoys strategic linkages with business, government and the wider community in Singapore and beyond.

[www.smu.edu.sg](http://www.smu.edu.sg)

### CHARITY GOVERNANCE AWARDS



### EY

EY is a global leader in assurance, tax, transaction and advisory services. The insights and quality services we deliver help build trust and confidence in the capital markets and in economies the world over.

We develop outstanding leaders who team to deliver on our promises to all of our stakeholders. In so doing, we play a critical role in building a better working world for our people, for our clients and for our communities.

[www.ey.com](http://www.ey.com)

## ABOUT OUR SPONSORING PARTNERS

### GOLD SPONSOR

## Ang Hao Yao 洪豪耀

### MR ANG HAO YAO

Mr Ang Hao Yao, is a private investor who actively volunteers in the charity sector. He serves as a member of the Charity Council and at the board level in the charities Credit Counselling Singapore and Securities Investors Association (Singapore). He is also an Advisor and the immediate past Chairman of SATA CommHealth a charity operating medical centres providing general practitioner and diagnostic imaging services. Mr Ang also serves on the Finance Committee of The National Kidney Foundation. He had previously served in the positions of Vice-President and Treasurer in the Singapore Chess Federation, the National Sports Association for chess.

### SILVER SPONSOR

## Robson Lee 李德龍

### MR ROBSON LEE

Mr Robson Lee is an equity partner in the global finance and mergers & acquisitions practice groups of international law firm, Gibson Dunn & Crutcher LLP. With more than 20 years of experience, Robson is frequently involved in many cross-border corporate and finance transactions. He actively contributes to charity, and generously devotes his time to serve public institutions, pro-bono missions and community events.

“Charity work is paying back society, paying it forward and just plain doing the right thing.”

Ang Hao Yao



### THE CHARTERED INSTITUTE OF MANAGEMENT ACCOUNTANTS

The Chartered Institute of Management Accountants (CIMA), founded in 1919, is the world's leading and largest professional body of management accountants, with members and students operating in 177 countries, working at the heart of business. CIMA members and students work in industry, commerce, the public sector and not-for-profit organisations. CIMA works closely with employers and sponsors leading-edge research, constantly updating its qualification, professional experience requirements and continuing professional development to ensure it remains the employers' choice when recruiting financially-trained business leaders.

## ACKNOWLEDGEMENTS

The Charity Council extends special thanks to

### GUEST-OF-HONOUR

**Ms Grace Fu**  
Minister for Culture, Community and Youth

### CTA JUDGES

**Dr Foo See Liang**  
Associate Professor, SMU School of Accountancy

**Mr Irving Low**  
Partner, Head of Risk Consulting, KPMG in Singapore

**Dr Lan Luh Luh**  
Associate Professor, NUS Law and Business School

**Mr Lee Fook Chiew**  
CEO, Institute of Singapore Chartered Accountants

### SPECIAL GUEST

**Ms Yeoh Chee Yan**  
Permanent Secretary  
Ministry of Culture, Community and Youth

### CGA JUDGES

**Ms Angeline Chin**  
Director, Head of Corporate Citizenship,  
Asia Pacific, Credit Suisse

**Mr Neo Sing Hwee**  
Partner, Ernst & Young Advisory Pte Ltd

**Mr Robson Lee**  
Partner, Gibson, Dunn & Crutcher LLP

**Mr R. Dhinakaran**  
Managing Director, Jay Gee Melwani Group of Companies

**Mr Tay Woon Teck**  
Managing Director, RSM Risk Advisory

TOGETHER, WE WILL BUILD A  
WELL-GOVERNED AND THRIVING  
CHARITY SECTOR!

# NOTES

